

General Privacy Statement

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to find out more about how the processing for the new purpose is compatible with the original purpose, please email us. If we need to use your personal data for a purpose unrelated to the purpose for which we collected the data, we will notify you and we will explain the legal ground of processing.

We may process your personal data without your knowledge or consent where this is required or permitted by law.

You will receive marketing communications from us if you have:

- (i) requested information from us or purchased goods or services from us
- (ii) if you provided us with your details and ticked the box (or similar) at the point of entry of your details for us to send you marketing communications
- (iii) you have not opted out of receiving that marketing.

We will get your express opt-in consent before we share your personal data with any third party for marketing purposes. You can ask us or third parties to stop sending you marketing messages at any time by emailing us at info@fluorogenics.co.uk.

Where you opt out of receiving our marketing communications, this will not apply to personal data provided to us because of a product/service purchase, warranty registration, product/service experience or other transactions.

You have a right to access your personal information, to object to the processing of your personal information, to rectify, to erase, to restrict and to port your personal information. Any requests or objections should be made in writing to Fluorogenics LIMITED, Porton Science Park Bybrook Road, Salisbury SP4 OBF, or emailed to info@fluorogenics.co.uk (marked for the data controller).

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know such data. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

If you are unhappy with the way in which your personal data has been processed, you may in the first instance contact the Fluorogenics LIMITED using the contact details above. If you



remain dissatisfied, then you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

www.ico.org.uk

Version: 1.0

Date: 31DEC2018

Author: M A Lee

Stored at: Fluorogenics LIMITED, Porton Science Park Bybrook Road, Salisbury SP4 OBF